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## **SAMPLE MESSAGE PLANNING**

| Audience       | Key Message  | Supporting Facts   | Communication Channel  |
|----------------|--|--|--|
| General Public | A pandemic flu is a worldwide flu outbreak.                                | <ul> <li>Pandemic flu occurred 3 times in the last century.</li> <li>Most scientists believe it's only a matter of time until there's another pandemic.</li> <li>The flu spreads from person to person and is highly contagious.</li> <li>Pandemic flu is expected to have a high death rate.</li> </ul> | <ul> <li>Department website</li> <li>Fact sheet</li> <li>Press release to<br/>newspaper, local TV</li> </ul> |
| General Public | If the current Asian bird flu spreads to humans, no one will be protected. | <ul> <li>The U.S. is working with the World Health Organization to take necessary steps to meet the threat of a flu pandemic.</li> <li>Vaccine will not be available initially.</li> <li>New vaccine production can take as long as 3-6 months.</li> </ul>   | <ul> <li>Department website</li> <li>Fact sheet</li> <li>Press release to<br/>newspaper, local TV</li> </ul> |
| General Public | We are prepared to respond with a flu pandemic plan in place.              | <ul> <li>We have stepped up disease tracking capabilities.</li> <li>We have trained staff &amp; partners to respond through mass dispensing drills based on county plans.</li> <li>We are coordinating with federal agencies to receive and distribute vaccine once it is made available.</li> </ul>     | <ul> <li>Department website</li> <li>Fact sheet</li> <li>Press release to<br/>newspaper, local TV</li> </ul> |

**CRISIS EMERGENCY RISK COMMUNICATIONS (CERC)** 



DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR DISEASE CONTROL AND PREVENTION